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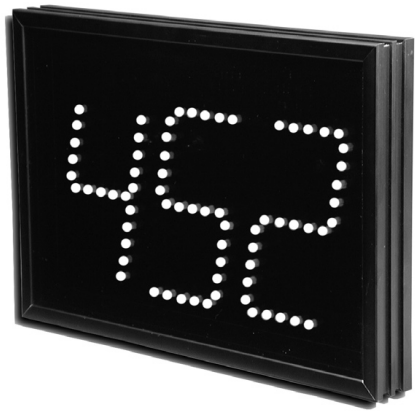
SERIES 900
INSTALLATION and SPECIFICATION GUIDE



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D0910-7010

Limited Warranty Agreement
Your Microframe System is warranted against failure due to defects in workmanship or material for a period of one (1) year from the date of purchase. Microframe Corporation will repair or replace any defective unit. Obvious abuse or mishandling of the unit is NOT covered by this warranty.

Merchandise Return
If your Unit does not work satisfactorily, please give us a call. We may be able to clear up the problem by phone. If it becomes necessary to return your Unit to the factory, please observe the following:
1. Call Microframe for an RMA number. This will authorize you to return the unit.
2. Place Unit in a sturdy box with sufficient packing material.
3. If requested, include the AC power adapter. It is not necessary to return the cable and connectors unless they are the problem.
4. Return the system insured and prepaid. Microframe is not responsible for shipping damages and losses on returned Units.

Warranty Service
For warranty service, please contact Microframe toll-free at 800-635-3811. One of our technicians will be glad to assist you.

Assistance
For any product assistance or maintenance help, contact Microframe by either calling 800-635-3811 or e-mailing us at: support@microframecorp.com.

Safety
Do not install substitute parts or perform any modification to the product without first contacting Microframe.

Disclaimer
We constantly strive to improve our products. Specifications are subject to change without notice.

Warning
All power adapters, line cords, and electrical equipment should be kept out of the reach of children and away from water. (If you are installing cable in an air plenum area, such as a drop ceiling used for air return, you must use plenum-rated cable. The cable supplied from Microframe is rated CL2 and is approved for indoor installation everywhere except plenum areas.)

Life Support Policy
Microframe's products are not authorized for use as components in life support devices or systems without the express written approval of the President of Microframe Corporation. As used herein:
1. Life support devices or systems are defined as systems which support or sustain life, and whose failure to perform when properly used in accordance with instructions for use provided in the labeling, can be reasonably expected to result in a significant injury to the user or any one depending on the system.
2. A critical component is any component of a life support device or system whose failure to perform can be reasonably expected to cause the failure of the life support device or system, or to affect its safety or effectiveness.

FCC Notice (for wireless products only)
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.

Series 900
Installation and Specification Guide

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System Overview

The Series 900 Microframe Visual-Pager® system is the most economical solution to on-premise paging. Simply enter the number you wish to page into the Model 910 Keypad, and the number immediately appears on the displays. The keypad provides the power to the displays, which can be daisy-chained and wired together.

This system is completely expandable and accommodates multiple keypads and displays.

System Components, Features, and Quick Operation

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Model 910 Keypad

Model D0910 Keypad

The Model 910 Keypad is designed to operate in four or six-digit mode, supporting the full range of Series 900 Visual-Pager® displays. User options include Variable Rollover Time, Automatic Delete, and Manual Advance.

Once a number is entered into the Keypad, the number is sent immediately to the Visual-Pager® Display. The keypad will store up to 32 numbers and display them sequentially until the operator deletes them. In 4-digit mode the keypad will show numbers from 0 to 9999. This mode is compatible with Model 920, 930, and 940 displays. In 6-digit mode the keypad will show numbers from 0 to 999999. This mode is compatible with 960 Remote Displays.

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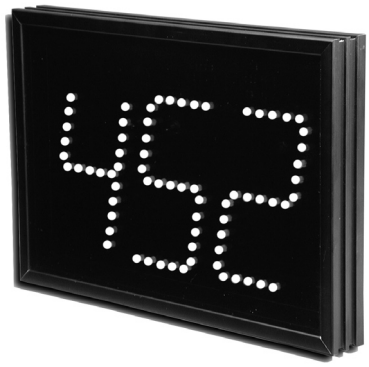
Visual-Pager® Display

Visual-Pager® Display

The Series 900 Visual-Pager® displays are operated by the Model 910 Keypad. The single-number 2-, 3-, 4-, and 6-digit displays receive power and signal from a single wire connected to the keypad and are turned on or off with the keypad power switch. Each display has 5.5-inch tall digits viewable from up to 125 feet and is encased in an extruded-aluminum case.



Installation Instructions

INTRODUCTION

Save yourself some work - review these instructions before starting installation.

This Keypad is configured to work with 2, 3, and 4-digit displays. For 6-digit displays change the option "Keypad Type" to six digit mode. See Option 2.7 in Section 3, "Keypad Options".

PRE-INSTALLATION

We recommend testing the system before installation. Connect the keypads and displays together in one room. Once you are satisfied that the system is working, proceed with your cable runs and equipment mounting.

CABLE INSTALLATION

A single cable carries both power and signal from the keypad to the displays. RCA cable may be used, but most installers find it easier to work with 2-conductor, 18AWG wire. Use 16AWG wire to improve the maximum distance. Unshielded cable is acceptable. CAT 5/6 cable is not recommended, as the small wires tend to break at the keypad. For aesthetic reasons, the installer may want to hide the cable to the displays. This can be accomplished by punching holes in the wall directly behind the displays. See "Remote Display Mounting Template". To support additional displays or longer cable runs than the Keypad can handle, use Booster Amp Model A0160.

KEYPAD INSTALLATION

The Keypad is typically wall-mounted at eye level. However, it may also be placed on a desk. Multiple keypads may be used on the same system, and will automatically communicate with each other when wired together.

KEYPAD CONNECTION

Unplug the keypad before continuing. Slide off the back cover of the keypad and connect the 2-conductor wire. Connect the black wire to "GND" and the red wire to "SIG." There are two terminals for both "GND" and "SIG," allowing for two sets of wires to be connected.

CAUTION: be careful not to connect to the AUX or AC terminals. The AC terminals are used as an alternate connection point for power. This is only used with power adapters that have bare wires instead of a plug.

Once the wires are firmly connected, slide the protective cover back on and place the Keypad back into the holder.

DISPLAY INSTALLATION

The display will have optimum visibility when mounted vertically within three to four feet of eye level. This will keep the display in the proper field of view for the observer. To hang a display on the wall, place an anchor screw into the wall, leaving the screw-head exposed. Line up the keyhole on the back of the display with the screw. Hang the display from the screw. The "Display Mounting Template" provides a guide to line up the mounting screw(s).

DISPLAY CONNECTION

Wire is fed from the wall through the cutouts on the back of the display. Connect the black wire to "GND" and the red wire to "SIG." The additional terminals allow a parallel set of wires to carry power to the next display. Once the wires are firmly connected, hang the display back on the mounting screw(s).

TESTING THE SYSTEM

Once the system is wired together, plug in the keypad and turn it on. If the keypad shows "SHORT", then there is a short in the wiring. Turn off the keypad and check the wiring. Otherwise, type "123", press "ENTER", and verify that "123" shows on all the displays. See the "Troubleshooting Chart" at the end of this manual for additional assistance.

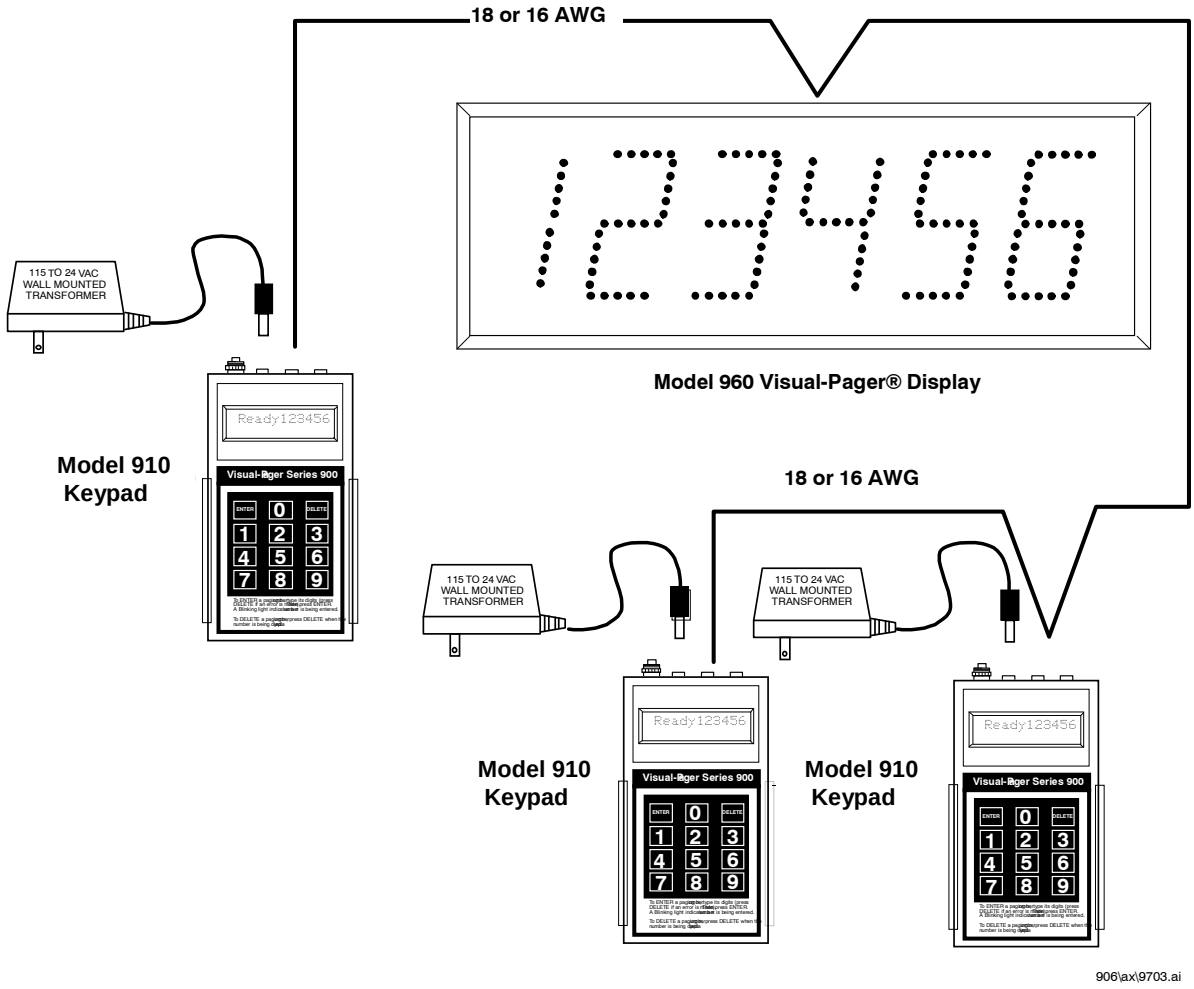
Maximum Cable/Wire Length Chart

The following chart shows the maximum number of displays that can be installed per cable/wire length indicated. The cable/wire length can be increased by simply putting fewer displays on EACH CABLE connected to the Model 910 Keypad. For example, when using 18 AWG wire, you can install a maximum of four Model 960 (6-digit) Visual-Pager® displays up to 700 feet from the keypad on a single cable. However, if a greater distance is required, simply use 16 AWG wire from the keypad. You can now install four Model 960 (6-digit) displays up to 1,200 feet from the keypad. The TOTAL CABLE LENGTH (sum of length of all cables in the system) should not exceed 10,000 feet.

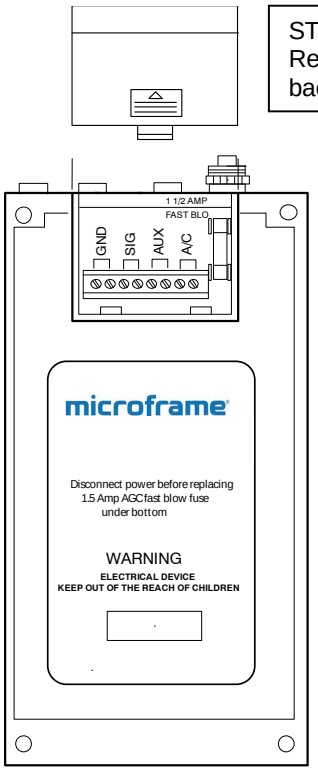
Number of Displays	Maximum Cable/Wire Distance in Feet							
	Model 920		Model 930		Model 940		Model 960	
	18 AWG	16 AWG	18 AWG	16 AWG	18 AWG	16 AWG	18 AWG	16 AWG
1	2000	2000	2000	2000	2000	2000	2000	2000
2	2000	2000	2000	2000	1500	2000	800	1300
3	2000	2000	1300	2000	800	1300	500	700
4	1500	2000	900	1300	600	900	300	400
5	1100	1500	600	900	400	600	100	200
6	800	1300	400	700	300	400		100
7	600	1100	300	500	200	300		
8	500	800	200	400	100	200		
9	400	700	200	300		100		
10	300	500	100	200				
11	300	400	100	100				
12	200	400	NA	100				

Connecting Multiple Keypads to a Visual-Pager® Display

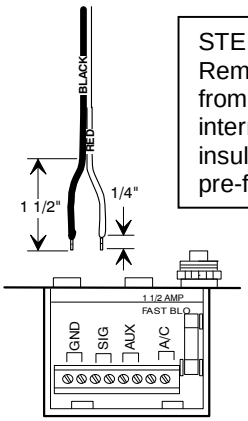
Model 910 Keypads may be connected at any point along the signal cable. The Series 900 Visual-Pager® display will work as long as one of the keypads is turned on. Other keypads may be turned on at any time; however, they should not be turned OFF as long as numbers are being displayed. The system may be connected in many other configurations provided they are all wired together and the SIGNAL/ GROUND polarity is maintained (see Visual-Pager® Connection Diagrams.)



Connecting a Visual-Pager® Display to a Keypad

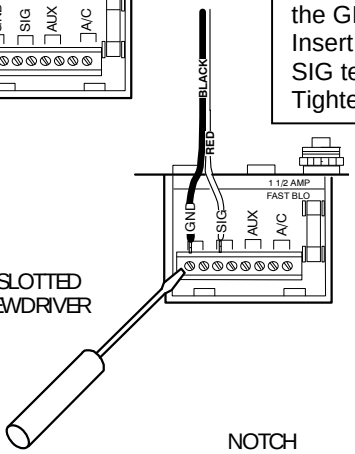


STEP 1:
Remove slide-on cover from back of keypad.



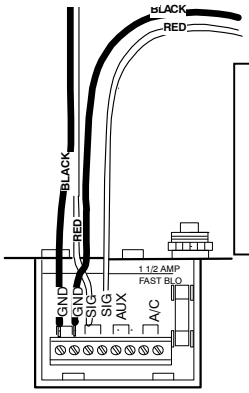
STEP 2:
Remove 1.5" of gray jacket from wire and separate the internal wires. Strip 1/4" of insulation from each wire and pre-form as shown.

STEP 3:
Insert black wire into one of the GND terminals.
Insert red wire into one of the SIG terminals.
Tighten terminal screws.

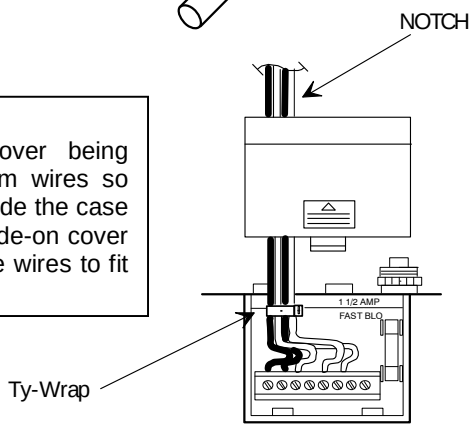


TO DISPLAY

TO NEXT DISPLAY OR KEYPAD



STEP 4 (IF REQUIRED):
If a second set of wires are required at the keypad, repeat Step 3 being careful not to reverse the SIG and GND connections.



STEP 5:
Install slide-on cover being careful to first form wires so the Ty-Wrap is inside the case as shown. The slide-on cover has a notch for the wires to fit through.

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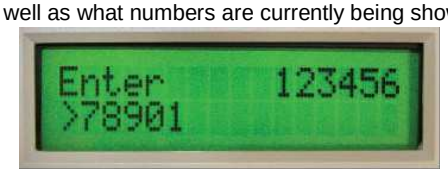
Keypad Operation

KEYPAD LCD DISPLAY

The Model 910 keypad has its own built-in, easy-to-read display so that you can see what numbers are being entered, as well as what numbers are currently being shown on the Visual-Pager® display.



The status of the keypad is shown in the upper left corner of the keypad display. Here are the different statuses you will see:

"Ready" – Normal Operation
"Enter" – Adding a Number
"Delete" – Removing a Number
"FULL" – The number list is full

The numbers just below the status designation show what numbers you are currently entering. In this case, the number "78901" is being entered.
The numbers in the upper right corner show what numbers are currently being shown on the Visual-Pager® display. In this case, the number "123456" is being shown.

ENTER MODE

When a number button is pressed, the keypad will go into Enter Mode. The "ENTER" light will flash, and the keypad display will show "Enter" in the top left corner. The number currently on the Visual-Pager® display will continue to show in the upper right corner of the keypad display while the number you are entering will show in the lower left-hand corner of the keypad display. Continue to type number buttons until the complete number to be paged is shown. Then press [ENTER] to display the paging number on the Visual-Pager® display. When [ENTER] is pressed, the new number will be placed in sequence with any other numbers displayed on the Visual-Pager display. If you make an error while typing a number, press [DELETE.] If you attempt to enter over thirty-two numbers into the system, the Master Keypad "Ready" message will change to "Full" until a number is deleted.

DELETE MODE

To delete a number, press [DELETE] twice when that number appears on the keypad display. The next available number will be displayed immediately. You may also delete a number by pressing [DELETE], typing the number, and pressing [DELETE] again. If you make an error while deleting a number, press [ENTER].

MULTIPLE OUTPUTS

The keypad will power multiple Visual-Pager® displays. Please see the Maximum Cable/Wire Length Table.

MULTIPLE INPUTS

You may cascade up to thirty-two numbers on the same common cable connected to the "Signal Out" output from each keypad. Numbers entered from each keypad will automatically be combined and displayed in sequence with all the numbers entered from all keypads. Each keypad will display all numbers entered from it as well as all numbers entered from all other keypads- at the same time they are displayed on the Visual-Pager® display(s).
Note: Keypads must be programmed as the same keypad type to work together.

POWER CONNECTION

Connect the wall mount transformer to an AC outlet, and then connect the power plug to the connector on the top of the keypad marked "18-24 VAC." It is recommended that you turn the power off using the "ON/OFF" switch on the keypad when not in use. This will greatly prolong the life of the system.

FUSE

The keypad contains a fuse inside the case under the small slide-on cover. To prevent permanent damage, replace with the correct fuse. For standard keypads use a 1.6A (5mmx20mm) fast acting fuse. For keypads with a 2.5A adapter, use a 2.5A (5mmx20mm) fast acting fuse.

SAFETY NOTE: When replacing the fuse, be sure to disconnect power from the AC wall outlet.

OPTION CONNECTIONS

The keypad has two optional connections on the 8-pin terminal block located under the small removable cover:

1. AUX—Auxiliary connection for use with the extra cost Remote Delete Option.
2. A/C—Remote 24 VAC Input used when a adapter other than the wall mounted one supplied with the system is required, such as an attic-mounted adapter installation.

Note: Each keypad must operate off its own power adapter. Keypads cannot share power adapters.

Keypad Options

ENTERING OPTIONS MODE

To enter the Options Mode, do the following:

1) Turn on Keypad.
2) During the startup screen, press '0'.
3) "System Options" will display, signifying you are in options mode.

OPTIONS TABLE SUMMARY

General Options			Advanced Options	
Rollover	#11		MastSlave	#21
AutoDel	#12		EntryAuto	#22
KeyBeep	#13	Sort List		#23
Chime	#14		Duplicates	#24
Fact Reset	#19		DeleteKey	#25
			Address	#26
			Keypad Type	#27

NAVIGATION

Type the two-digit number for the option you wish to set. The current value is shown. Type a new number to change the value. Press [ENTER] to save or [DELETE] to cancel.

Option Option Number

Value Range

OPTIONS DEFINITIONS

#11 Rollover

0-9 Seconds; Default 3

Rollover is the length of time a number is shown on the Visual-Pager® display before advancing to the next number in the list. A value of 0 means each number will be displayed until it is deleted.

#12 AutoDel

0-21 Minutes; Default 0

Autodelete is the time the keypad will hold a number before automatically deleting it. A value of 0 means autodelete is disabled.

#13 KeyBeep

0-1 Off/On; Default 1

The audible feedback sound can be enabled or disabled.

#14 Chime

0.0-9.9 Seconds; Default 0.3

Sets the Visual-Pager® display chime duration. Not all displays follow this option.

#19 Factory Reset

0-1 No/Yes;

Resets all options to factory defaults.

#21 MastSlave

0-2 Auto/Master/Slave; Default 0

This controls the master/slave arbitration on a system. There should only be one master on a system.

Auto – Allows the keypads to negotiate which one is the master.
Master – The Keypad will always be a master.
Slave – The Keypad will always be a slave.

#22 Entry, Auto

0-4 None/Enter/Delete/Y/N; Default 3

This option determines number entry behavior. This can be used to set up dedicated quick-entry keypads for enter and delete.

None – No response to numbers typed unless user first presses [ENTER] or [DELETE].
Enter,N – When user types a number, keypad assumes Enter Mode. When user has typed all 6 digits, waits for [ENTER] to be pushed before adding number.
Delete,N – When user types a number, keypad assumes Delete Mode. When user has typed all 6 digits, waits for [DELETE] key to be pushed before deleting number.
Enter,Y – When user types a number, keypad assumes Enter Mode. When user has typed all 6 digits, automatically adds number.
Delete,Y – When user types a number, keypad assumes Delete Mode. When user has typed all 6 digits, automatically deletes number.

Keypad Options
Options Definitions continued…

#23 Sort List
0-1 Off/On; Default 1
Determines if the number list is displayed in the order entered or sorted by increasing number order.
#24 Duplicates
0-1 Disabled/Allowed; Default 0
Typically duplicate numbers are ignored. This option allows duplicate numbers to be added.
#25 DeleteKey
0-2 Normal/QuickDel/1KeyDel; Default 1
This option adds functionality to the delete key.
Normal – Pressing [DELETE] brings up the delete prompt.
QuickDel – Pressing [DELETE] pre-populates the delete prompt with the current number being shown. Pressing [DELETE] again deletes the number. To delete a different number, type the number (it will replace the pre-populated number) and press [DELETE].
1KeyDel – Pressing [DELETE] deletes the number currently being shown. To delete a different number, enter the desired number, and then press [DELETE].
#26 Address
0-99; Default factory programmed
Keypad address used for keypad to keypad communications. Each keypad should have a unique address.
#27 Keypad Type
0-1 "4-Digit"/"6-Digit"; Default 0
0 4-Digit – Keypad accepts up to 4-digit numbers. Compatible with Model 920, 930, and 940 displays.
1 6-Digit – Keypad accepts up to 6-digit numbers. Compatible with Model 960 Displays.

HYMNBOARD MODE
If the user would like to use the keypad to show hymn numbers in a song service, the following steps should be taken:
1) Program the Rollover Time (1.1) to 0.
2) Program the Sort Option (2.3) to 0.
3) Program the DeleteKey Option to 2.

After these options have been programmed, enter the hymn numbers in the order in which they will be displayed. At the end of each hymn, press [DELETE]. The next hymn number will be displayed.

Visual-Pager® Display Operation

POWER
Visual-Pager® displays are powered by the keypad. Thus, when the keypad is turned off, the displays are also powered off.

MAXIMUM NUMBER OF DISPLAYS
See Maximum Cable/Wire Length Chart to determine how many displays the keypad can support, or call Microframe technical support for assistance.

The Model 160 Booster Amp may be added to power additional displays.

SYSTEM SIGNAL CONNECTION
Refer to Connection Diagrams for details.

For 16 or 18 AWG paired wire installations, use the two-conductor terminal block located on the back of the display. Be careful to observe SIGNAL and GROUND polarity. There is a second set of connectors to use if running another wire to the next display.

If you are using RCA connectors, then connect the coaxial cable to either "Signal" connector on the remote display. To add a second display, connect one end of the signal cable to the other RCA phono connector on the first display and the other end to either connector on the next display.

Explanation of Error Codes and Troubleshooting Guide

There are five error conditions that will cause an Error Code to appear on the Model 910 Keypad display. It will be of great assistance in troubleshooting the system if you will note the displayed code when calling for assistance. For Microframe technical support, please call 1-800-635-3811.

ERROR MESSAGE	CAUSE
Short	The cable is shorted between the keypad and the display.
StuckHi	The keypad output is damaged or there is another device on the line holding it high.
NoInts	Master or Slave keypad is not getting the interrupts it needs to work.
EEfail	Keypad is unable to remember settings.
CommErr	Communication error

SYMPTOM	POSSIBLE CAUSE	CURE
Keypad is dark and unresponsive	Keypad is not receiving power.	Check that the keypad is plugged in. Is the AC outlet working? Is the keypad fuse blown? Is the keypad power switch on?
Keypad displays **SHORT**	There is a short across the output of the keypad	Does disconnecting the signal cable solve the issue? If so, the problem is in the cable.
Keypad displays **StuckHi**	Keypad is unable to send data on the line.	Does disconnecting the signal cable solve the issue? If not, the keypad is damaged and needs service.
Keypad displays **NoInts**	The wrong power adapter is in use. The keypad is in slave mode without a master. The kepad is damaged.	Does the power adapter hav an output of 24VAC, 1.2A? Set the Keypad programming to "Auto" or connect to a master. If damaged, return keypad for service.
Keypad displays **EEfail**	Keypad cannot remember settings	Keypad is damaged. Return for service.
Keypad displays **CommErr**	Communication error	Verify programming to make sure only one keypad is a master. Check wiring between keypads. Check for strong interference next to signal cable.
Keypad works but does not light up or has erratic numbers	Poor signal connection to display	Does the keypad work when connected to the display with a shorter (3 feet long) piece of cable? If so, the problem is in the wiring.